

TRAINING PROGRAMS	DURATION	DATES					
		JAN	FEB	MAR	APR	MAY	JUN
<b>IT SERVICE MANAGEMENT</b>							
ITIL v3 (2011) Foundation Regular/Blended	3/2		20 - 22		24 - 26		27 - 29
ITIL OSA - Operational Support Analysis	4			27 - 30			
ITIL SOA - Service Offerings & Agreement	4			21 - 24			
ITIL CSI - Continual Service Improvement	3				5 - 7		
ITIL RCV - Release, Control and Validation	4						27 - 30
Service Desk Associate	2		9 - 10				
Introduction to DevOps <sup>NEW</sup>	1						
Certified IT Specialist (CITS) <sup>NEW</sup>	3			22 - 24			
ITIL Practitioner <sup>NEW</sup>	2						19 - 20
Certified IT Professional (CITP) <sup>NEW</sup>	2			20 - 21		30 - 31	
<b>DATA CENTER SERIES</b>							
CDCP - Certified Data Center Professional	2			20 - 21			15 - 16
CDCS - Certified Data Center Specialist	3		22 - 24				
CDCE - Certified Data Center Expert	5						19 - 23
CDRP - Certified Data Center Risk Professional	2			23 - 24			15 - 16
CDFOM - Certified Data Center Facilities Operations Manager	3						20 - 22
<b>IT SECURITY &amp; GOVERNANCE</b>							
ISMS Practitioner	2		9 - 10				
Data Security Practitioner - Payment Card Industry	2			9 - 10			
Disaster Recovery Practitioner	2					4 - 5	
COBIT 5 Foundation	3					23 - 25	
Combined Lead Auditor (ISMS, BCM)	6						5 - 10
CTA - Cloud Technology Associate	3					17 - 19	
CCSK - Certificate of Cloud Security Knowledge	3						21 - 23
CompTIA Cloud Essentials <sup>NEW</sup>	2				4 - 5		
SAMP - Software Asset Management Professional	2		2 - 3				
Resilia® Foundation <sup>NEW</sup>	3	25 - 27			19 - 21		
<b>PROJECT MANAGEMENT &amp; BUSINESS ANALYSIS</b>							
Certified Professional Requirements Engineering <sup>NEW</sup>	3			14 - 16			14 - 16
Agile SCRUM Practitioner	2	25 - 26					
PMP - Project Management Professional	4		27	- 2		29	- 1
Going Beyond PMP	2		20 - 21				
CBAP - Certified Business Analysis Professional	3		15 - 17		18 - 20		
Applied Project Management using MS Project (2010/2013) <sup>NEW</sup>	2		1 - 3				
Object Oriented Analysis & Design using UML <sup>NEW</sup>	3			28 - 30			
Organizational Project Management Maturity Model <sup>NEW</sup>	2				18 - 19		
<b>BUSINESS CONTINUITY &amp; RISK MANAGEMENT</b>							
ERM - Enterprise Risk Management	2	23 - 24					
BCM Practitioner	2				26 - 27		
BCM Lead Auditor	5						5 - 9
Crisis Communication Planner (ICOR Certified)	2			20 - 21			
BCM 2000/3000: Implementing ISO 22301 (ICOR Certified)	3		13 - 15				
RCSA - Risk Control Self Assessment <sup>NEW</sup>	1				7		
BCP - Business Continuity Planning	1			7			
Foundation in Ethics and Anti-Corruption Business Practices (based on ISO 37001)	2					4 - 5	
<b>LEAN &amp; SIX SIGMA SERIES</b>							
Six Sigma Yellow Belt	2	30 - 31				23 - 24	
Accelerated Six Sigma Green Belt	3			23-24 & 27			
Lean Six Sigma Black Belt	10						
<b>BUSINESS EXCELLENCE SERIES</b>							
Better Business Efficiencies Using MS Excel Advanced Features (2010/2013)	2		2 - 3			11 - 12	
Data Visualization Using MS Excel 2010/2013 <sup>NEW</sup>	3						14 - 16
Business Intelligence & Analytics Foundation <sup>NEW</sup>	2		14 - 15				
Business Intelligence & Analytics Advanced <sup>NEW</sup>	2			7 - 8			19 - 20
Data Management Practitioner <sup>NEW</sup>	2						
Big Data Practitioner <sup>NEW</sup>	2			16 - 17			
Big Data for Security Analytics <sup>NEW</sup>	2			28 - 29			
<b>QUALITY UPLIFTMENT SERIES</b>							
SQMP - Software Quality Management Professional	2		7 - 8				
SQE - Software Quality Expert <sup>NEW</sup>	3					9 - 11	
Process Audit for Performance Excellence	2		2 - 3				6 - 7
Certified Management Representative	2				18 - 19		
CQA - Certified Quality Associate	2	26 - 27					
CQP - Certified Quality Professional	2			16 - 17			
CQL - Certified Quality Leader	3					15 - 17	
PSDM (SOLVE Methodology) - Problem Solving & Decision Making	2	12 - 13				10 - 11	
Integrated Metrics Management (People, Process & Organization) <sup>NEW</sup>	2						1 - 2
<b>PRODUCT MANAGEMENT SERIES</b>							
New Product Devt - Fundamentals <sup>NEW</sup>	2				5 - 7		
New Product Lifecycle Management <sup>NEW</sup>	2					2 - 3	
New Product Launch - Strategies & Techniques <sup>NEW</sup>	2						20 - 21
<b>HR &amp; ORGANIZATIONAL DEVELOPMENT</b>							
Training ROI - Return of Investment	2		20 - 21				
Training Need Analysis	1				4		
Competency Profiling	2			17 - 18			
Certified OD Analyst	2		23 - 24				
Certified Recruitment Analyst	2					30 - 31	
Certified Learning & Development Manager	2						1 - 2
SHRM Certification Prep (CP/SCP)	3						6 - 8
Sustaining Training's Impact <sup>NEW</sup>	2				6 - 7		
HR Business Partnering <sup>NEW</sup>	2		16 - 17				
HR Metrics and Workforce Analytics <sup>NEW</sup>	2				18 - 19		
<b>PEOPLE MANAGEMENT SERIES</b>							
Managing a Multi-Generational Workforce	1		6				
Complaints Management - Turning Complaints to Compliments	2	30 - 31					7 - 8
Train the Trainer	2			9 - 10			
Creating Culture of Creativity & Innovation <sup>NEW</sup>	2		23 - 24				
<b>SUSTAINABILITY SERIES</b>							
CSAP - Certified Sustainability Assurance Practitioner	4			9 - 10			6 - 9
EEE - Energy Efficiency Excellence	2						
SRP - Sustainability Reporting Practitioner (GRI Certified)	2				4 - 5		
SAP - Sustainability Assurance Practitioner	2		2 - 3				
Carbon Footprint - Offset your Indulgence (PAS 2050, ISO 14064) <sup>NEW</sup>	1	18					
Reaping Returns - Measure Success of your CSR & Sustainability Initiative <sup>NEW</sup>	1					5	
Organizing Sustainable Events	1			7			
Certified Green Data Centre Practitioner	2						13 - 14
<b>DEVELOPMENT MANAGEMENT SERIES</b>							
Results Based Management <sup>NEW</sup>	2		9 - 10				
Designing Monitoring Systems <sup>NEW</sup>	2		15 - 16				
Monitoring and Evaluation for Learning <sup>NEW</sup>	2				25 - 26		
Project Management for Development Professionals <sup>NEW</sup>	3				26 - 28		

**Partners & Accreditation Agencies**

